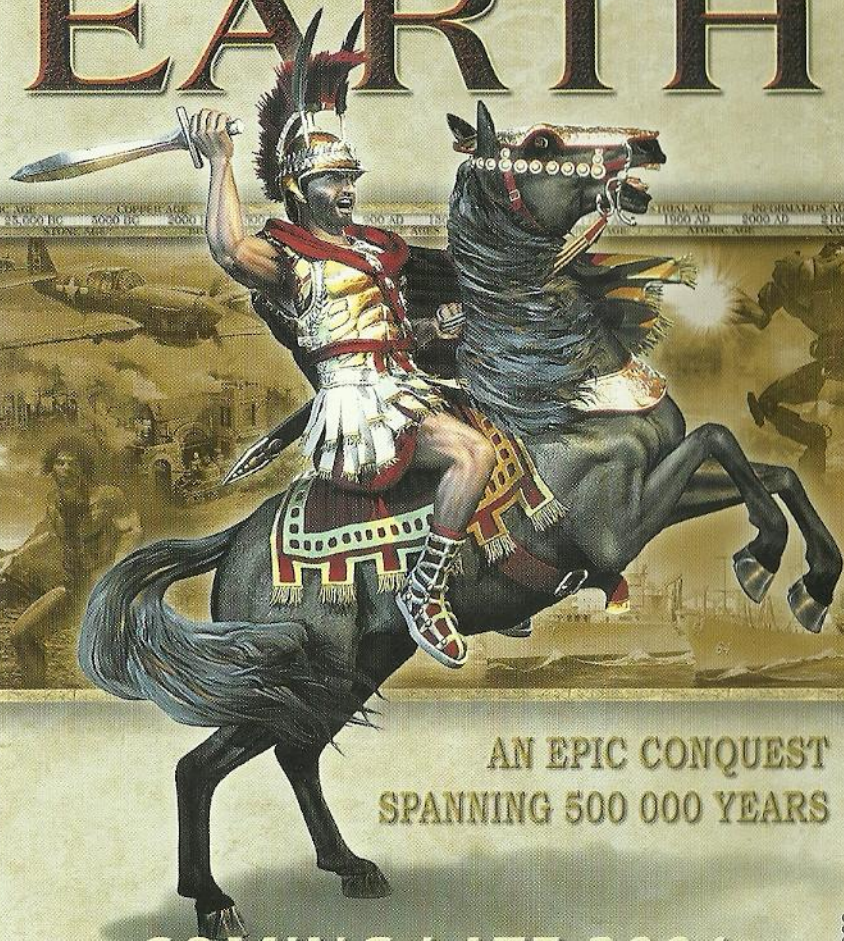


From Rick Goodman

EMPIRE EARTH



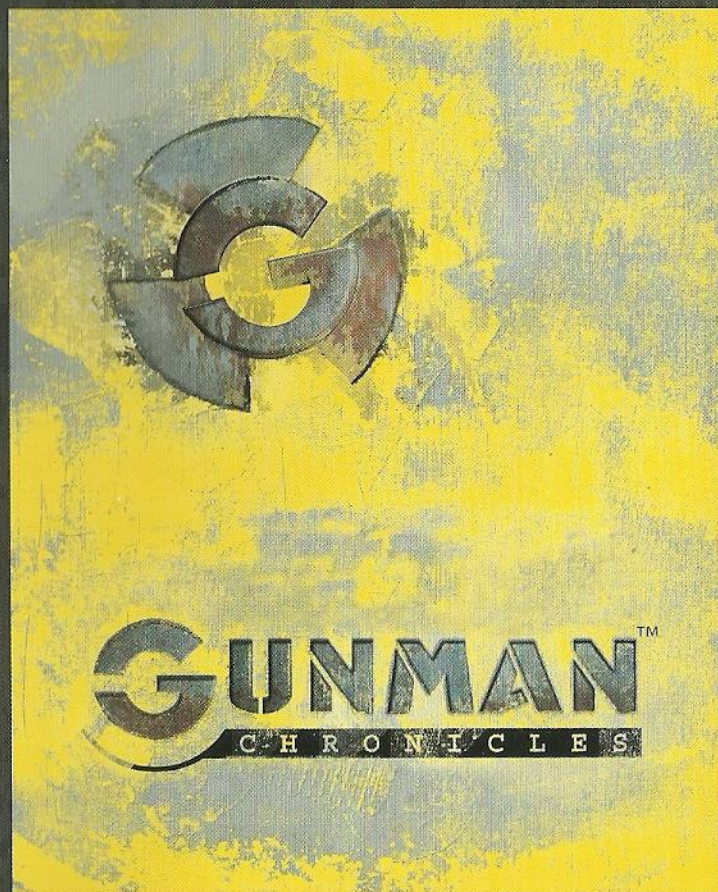
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GUNMAN CHRONICLES

SUMMARY

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INSTALLING GUNMAN CHRONICLES:

Insert the game CD into your CD-ROM drive. If your CD-ROM drive's Auto-Play feature is enabled, click the "Install Gunman Chronicles" button and follow the instructions. If Auto-Play is not enabled, double-click on the "My Computer" icon on your desktop, and then double-click on your CD-ROM drive icon to begin the installation. Follow the installation instructions. If Gunman Chronicles does not begin installing immediately, right click on the CD-ROM drive icon, choose "Explore" from the pull-down menu, and then double click on "autorun.exe" to launch the installation.

MINIMUM SYSTEM REQUIREMENTS:

- Windows® 95/98/2000/ME
- Pentium® 233
- 32 MB RAM
- 4x speed CD-ROM
- 400 MB Free HD space
- Windows compatible sound card
- Mouse, keyboard
- 640x480 SVGA high colour (16-bit display)
- Internet/Multiplayer: 32-bit Internet Service Provider with 28.8 modem or LAN

RECOMMENDED SYSTEM REQUIREMENTS:

- Pentium® 266
- 48 MB RAM
- 3D accelerator card (OpenGL or Direct3D)
- 32-bit Internet service provider with 28.8 + modem or Local Area Network

Customer Service / Technical Support

and 'Fax-back' service

Tel: (0118) 920 9111

Fax: (0118) 987 5603

Lines open 24 hrs, 365 days a year, using our automated technical support attendant. This system includes answers to all commonly posed questions and problems with our new and major titles. It is set up in a friendly and easy to use menu system that you navigate through using a touch tone telephone. This service will also allow you to

automatically receive by fax technical troubleshooting documents about the games you are having trouble with, even in the middle of the night! If the answer to your question is not in our automated system, then you will be transferred to a technician between the hours of **9am and 5pm Monday to Friday.**

Here are some key-presses that will allow you to navigate through our automated attendant. Note that these are the standard letter assignments that are given to UK telephones so if your phone has letters on the keypad, please use them instead:

2: A, B, C	3: D, E, F	4: G, H, I	5: J, K, L	6: M, N, O	7: P, R, S	8: T, U, V	9: W, X, Y	0: Q, Z
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Before you call our technical support lines, please check that you have read the Readme file included on the game disk #1. You may well find a very quick answer to the problem that you are facing as these files contain answers to most common problems. If the answer is not here, make sure you have precise details of any error message that you receive, and details regarding the specifications of your computer before you call us, as this will help us in giving you a faster and more efficient service.

If you would prefer to write to us, please send your mail to the following address:

Vivendi Universal Interactive Publishing UK Ltd.
Customer Services / Mail Order / Tech Support Department
2 Beacontree Plaza
Gillette Way
Reading o Berkshire
RG2 0BS
United Kingdom

Sierra UK Web site

<http://www.sierra-online.co.uk>

UK Website includes on-line shopping, special offers, technical support, product information, game demos, patches and much, much more.

Hintline (UK callers only)

09063 63 62 61

24 hrs. Automated service requires a touch tone phone. Calls cost 60p/min. at all times. Max call length 5 minutes. Max call charge at £3.00 at all times.

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In the event that the media proves to be defective during that time period, and upon presentation to the Licensor of proof of purchase of the defective Program, the Licensor will at its option 1) correct any defect, 2) provide you with a product of equal value, or 3) refund your money.
Some states/jurisdiction do not allow limitation on duration of an implied warranty, so the above limitation may not apply to you.

In case you would like to exchange the product or refund you money, notably if the product is defective, please refer to the "Technical Support Policy" herein included.

TECHNICAL SUPPORT POLICY

Attention : The technical support will only be available for private use complying with the terms of the End User License Agreement attached to the Product and to which you have agreed. Consequently, the technical support will not, in any case, be available for commercial or professional use of the Product.

Exchange Procedure for faulty CD-Rom, DVD-Rom or floppy disks

If during the 90 days period following your purchase of the product, you notice that the CD-Rom, DVD-Rom or floppy disk is defective or scratched, the technical support will be able to exchange the Product free of charge, if you:

- * send the faulty CD-Rom, DVD-Rom or floppy disk back to the address indicated in the manual
- * send a dated proof of purchase of the defective product (e.g. purchase ticket)

Please, do not forget to join in your letter, your name, address and a phone number where it is possible to reach you during the day.

After this 90 days period, if you want to exchange the CD-Rom, DVD-Rom or floppy disk (from a defective or scratched material only), thank you for sending back to the address indicated in the manual, the said CD-Rom, DVD-Rom or floppy disk and to join to your letter a £6-00 cheque for each defective material established to HAVAS INTERACTIVE UK Ltd.

Please address your letters to the Technical Support *

Exchange Procedure for the manuals

If you have lost or torn your manual or documentation associated to the product, the technical support will be able to send you new ones, under the following conditions:

Thank you for sending to the technical support a copy of the floppy disk #1, the CD-Rom or DVD-Rom and to join a £6-00 cheque established to Havas Interactive UK Ltd. with your letter.

Please, do not forget to join in your letter, your name, address and a phone number where it is possible to reach you during the day.

The technical support's address and phone number are indicated in the manual.

* We recommend that you send a letter by registered mail.
The Technical Support won't be responsible for any loss or damage caused by the mail delivery services.
Any shipping charge will be at your own expense

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here

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