

Golf



All American

SPORTS SERIES

FROM THE
AWARD-WINNING
LINE OF
SIERRA
SPORTS
PRODUCTS



Call 1-800-757-7707 or visit your local retailer today. See our Web site at www.sierrasports.com
©1998 Sierra On-Line Inc.® and ™ designate trademarks of, or licensed to Sierra On-Line, Inc., Bellevue, WA 98007. All rights reserved.

7056540/57056515

Installation Guide



GOLF

Contents

Installing and Starting the game	2
Customer Service	12
Technical Support	15

INSTALLING AND STARTING GOLF

To install *Golf*, you must use the game's installation program, not "copy" commands. That program automatically determines the graphics and sound capabilities of your computer system, then takes you step-by-step through the process of installing *Golf* on your hard drive. These instructions assume that you are using CD drive D: and hard drive C:. If not, please substitute the appropriate drive letters for D: and C:.

Windows® 95

Installing the Game

1. Start Windows 95.
2. Insert the *Golf* CD into your CD-ROM drive.
3. When the *Golf* setup screen appears, follow the on-screen instructions.

These instructions assume that you are using CD drive D:. If not, please substitute the appropriate drive letter for D:.

To manually install Golf:

1. Start Windows 95.
2. Insert the *Golf* CD into your CD-ROM drive.
3. Select Run from the Windows Start menu.
4. In the Open text box, type D:\SETUP.EXE. Click OK. Follow the on-screen instructions.

Starting the Game

1. Start Windows 95
2. Insert the *Golf* CD into the CD-ROM drive.
3. Select the Play option when it appears.

Quick Start

The Quick Start option will allow you to skip the setup windows and begin playing *Golf* immediately. Two default players are shipped with *Golf* so you can utilize Quick Start.

On-Line Help

Additional information about *Golf* is available via an on-line help system and on-line documentation included with your game. Press F1 anytime to access the on-line help. In order to access the on-line manual, you must install the Adobe® Acrobat® Reader 3.01 during the installation process or select the "Install Adobe® Acrobat® Reader" option. Then choose Start menu > Program Files > Golf Menu Item. Once you have installed Adobe® Acrobat® Reader, you can access the on-line manual from the: Start Menu > Program Files > Golf.

Additional Setup Help

During installation, your system is tested to make sure it can run the game. If you still have problems, you'll be offered on-line setup help.

Remote Multiplayer Game

Remote games can be played across a network, modem or the Internet. Please refer to the on-line documentation for information on the remote multiplayer game options available in *Golf*.

Windows Troubleshooting

Problem: I have the required 8 MB of RAM. But when I try to start *Golf* in Windows 95, I keep getting an "Out of Memory" error message.

Possible Solutions: Try closing all other programs or screen savers before launching *Golf*. If that doesn't do it, next try making a Boot Disk. Simply double-click on the Boot Disk Maker in the Sierra Program Group, and then follow the on-screen instructions. (NOTE - you will need a blank disk your **A:** drive to create a boot disk.) Then restart your computer with the Boot Disk in the **A:** drive.

If you still do not have enough memory, your boot disk may require further modifications. Try creating your own boot disk manually. For instructions, start the Sierra "Setup and Uninstall" program. Click SUPPORT, then CONTENTS, then scroll down to the "Boot Disk Instructions" section.

Problem: I have a SCSI drive on my PC and *Golf* does not work properly.

Possible Solution: Do not use SMARTDRV.SYS for *Golf* if you have a SCSI drive. You may also need to load your ASPI drivers. For more information on drivers, please consult your SCSI controller and hardware documentation.

Problem: *Golf* does not run on a compressed drive.

Possible Solution: *Golf* may require up to twice as much hard disk space as the compression software says. Compression software expects to compress files by a ratio of 2 to 1 or more. However, many *Golf* files will not compress much.

Problem: The game's music is missing or distorted.

Possible Solution: You may be using a non-standard MIDI setup. See the README file for details on correcting your MIDI setup.

Error Messages

General Protection Fault: Try updating both your Windows Driver and your Windows Sound Card drivers. Contact your video card and sound card manufacturer for more information.

Not enough Memory to Run This Application: Try closing all other programs or screen savers before launching *Golf*.

Other Problems

If you have already looked at the *Golf* README file, check out the on-line Setup Help. To open this, double-click on the "Setup & Uninstall" program in the Sierra Program Group or folder. Click SUPPORT, and then CONTENTS to find help on your specific system component or problem.

Customer Service

United States

U.S.A. Sales Phone: (800) 757-7707

International Sales: (425) 746-5771

Hours: Monday-Saturday 7 A.M. to 11 P.M. CST,

Sundays 8 A.M. to 9 P.M. CST

FAX: (402) 393-3224

Sierra Direct

7100 W. Center Rd

STE 301

Omaha, NE 68106

On-Line Sales

Internet USA:

<http://www.sierra.com>

THE SIERRA NO-RISK GUARANTEE

The Promise: We want you to be happy with every Sierra product you purchase from us. Period. If for any reason you're unhappy with the product, return it within 30 days for an exchange or a full refund...EVEN IF YOU BOUGHT IT RETAIL. (Hardware ordered direct must be returned within ten days.) Please send back your product, signature required if mailing via US Postal Service.

The Only Catch: You've got to tell us why you don't like the game. Otherwise, we'll never get any better. Send it back to us and we promise we will make things right. (If you bought it at a retail outlet, please send your original sales receipt.)

* Returns valid in North America only.

Disk and or Manual Replacement:

Product Returns:

Sierra On-Line Returns
4100 West 190th Street
Torrance, CA 90504

Sierra On-Line Fulfillment
4100 West 190th Street
Torrance, CA 90504

NOTE: To replace your disk(s) please send only Disk #1 (or the CD) and copy of your dated Receipt, if less then 90 days. After 90 days please include a \$10 handling fee along with Disk / CD #1. For Documentation, please include a \$ 5.00 handling fee and a photocopy ONLY of disk #1. Payment should be made at the time of your request. Sorry, no credit cards.

* Returns to this address valid in North America only.

Technical Support

North America

Sierra On-Line offers a 24-hour automated technical support line with recorded answers to the most frequently asked technical questions. To access this service, call (425) 644-4343, and follow the recorded instructions to find your specific topic and resolve the issue. If this fails to solve your problem, you may still write, or fax us with your questions, or contact us via our Web site.

Sierra On-Line
Technical Support
P.O. Box 85006
Bellevue, WA 98015-8506

Main: (425) 644-4343
Monday-Friday, 10:00 A.M. - 6:45 P.M. PST
Fax: (425) 644-7697

<http://www.sierra.com> E-mail: support@sierra.com

Sierra Warranty & Legal Information

YOU ARE ENTITLED TO USE THIS PRODUCT FOR YOUR OWN USE, BUT MAY NOT COPY, REPRODUCE, TRANSLATE, PUBLICLY PERFORM, DISPLAY, OR REDUCE TO ANY ELECTRONIC MEDIUM OR MACHINE-READABLE FORM, REPRODUCTIONS OF THE SOFTWARE OR MANUAL TO OTHER PARTIES IN ANY WAY, NOR SELL, RENT OR LEASE THE PRODUCT TO OTHERS WITHOUT PRIOR WRITTEN PERMISSION OF SIERRA. YOU MAY USE ONE COPY OF THE PRODUCT ON A SINGLE COMPUTER.

YOU MAY NOT NETWORK THE PRODUCT OR OTHERWISE INSTALL IT OR USE IT ON MORE THAN ONE COMPUTER AT THE SAME TIME. UNAUTHORIZED REPRESENTATIONS: SIERRA WARRANTS ONLY THAT THE PROGRAM WILL PERFORM AS DESCRIBED IN THE USER DOCUMENTATION. NO OTHER ADVERTISING, DESCRIPTION, OR REPRESENTATION, WHETHER MADE BY A SIERRA DEALER, DISTRIBUTOR, AGENT, OR EMPLOYEE, SHALL BE BINDING UPON SIERRA OR SHALL CHANGE THE TERMS OF THIS WARRANTY.

IMPLIED WARRANTIES LIMITED: EXCEPT AS STATED ABOVE, SIERRA MAKES NO WARRANTY, EXPRESS OR IMPLIED, REGARDING THIS PRODUCT. SIERRA DISCLAIMS ANY WARRANTY THAT THE SOFTWARE IS FIT FOR A PARTICULAR PURPOSE, AND ANY IMPLIED WARRANTY OF MERCHANTABILITY SHALL BE LIMITED TO THE NINETY (90) DAY DURATION OF THIS LIMITED EXPRESS WARRANTY AND IS OTHERWISE EXPRESSLY AND SPECIFICALLY DISCLAIMED. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

NO CONSEQUENTIAL DAMAGES: SIERRA SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, CONSEQUENTIAL OR OTHER DAMAGES, EVEN IF SIERRA IS ADVISED OF OR AWARE OF THE POSSIBILITY OF SUCH DAMAGES. THIS MEANS THAT SIERRA SHALL NOT BE RESPONSIBLE OR LIABLE FOR LOST PROFITS OR REVENUES, OR FOR DAMAGES OR COSTS INCURRED AS A RESULT OF LOSS OF TIME, DATA OR USE OF THE SOFTWARE, OR FROM ANY OTHER CAUSE EXCEPT THE ACTUAL COST OF THE PRODUCT. IN NO EVENT SHALL SIERRA'S LIABILITY EXCEED THE PURCHASE PRICE OF THIS PRODUCT.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

This End User License Agreement grants you a limited license to use the Redistributable Code licensed to Sierra On-Line, Inc. by Microsoft Corporation, Inc. together with Microsoft operating system products. All intellectual property rights in Microsoft's Redistributable Code contained in this product belong exclusively to Microsoft Corporation, Inc.

©1998 Sierra On-Line, Inc.